



CLEAN RIVERS IMPERVIOUS AREA CHARGE (CRIAC) RESIDENTIAL RELIEF PROGRAM APPLICATION

Use this form to apply for financial relief on your household's DC Water bill.

Background

Over the past 10 years, the Clean Rivers Impervious Area Charge (CRIAC) has increased to help pay for a \$2.7 billion project to significantly reduce the discharge of raw sewage and stormwater runoff in to the Anacostia and Potomac Rivers and Rock Creek. The District and DC Water recognizes these increases have imposed a burden on many households. The CRIAC Residential Relief Program provides financial relief to eligible renters and homeowners, significantly reducing their CRIAC costs.

Step 1. Determine if your household is eligible for relief

To qualify:

1. You must be responsible for paying your DC Water bill. If the DC Water bill is not listed with a household member's name, you must include proof of property ownership or a lease agreement indicating proof of responsibility for water charges.
2. Your total household income must be below 100% Area Median Income.
For more information on income guidelines and relief levels visit: doee.dc.gov/service/criac

Step 2: Tell us about yourself

Applicant is the property: Homeowner Renter

Applicant First Name _____ Applicant Last Name _____

Street Address _____ *Washington, DC* ZIP _____

Home Phone _____ Cell Phone _____ Other Phone _____

Email Address _____ \$ _____
Primary Applicant Income

Step 3: Tell us about your household

Primary Household Language:

English Amharic Chinese French Spanish Vietnamese Korean Other _____

HOUSEHOLD MEMBER NAME	DATE OF BIRTH	DISABLED	ANNUAL INCOME
		<input type="checkbox"/> Yes <input type="checkbox"/> No	\$
		<input type="checkbox"/> Yes <input type="checkbox"/> No	\$
		<input type="checkbox"/> Yes <input type="checkbox"/> No	\$
		<input type="checkbox"/> Yes <input type="checkbox"/> No	\$
		<input type="checkbox"/> Yes <input type="checkbox"/> No	\$
		<input type="checkbox"/> Yes <input type="checkbox"/> No	\$
		<input type="checkbox"/> Yes <input type="checkbox"/> No	\$
		<input type="checkbox"/> Yes <input type="checkbox"/> No	\$

Report fraud, waste, abuse, and mismanagement to the District's Office of the Inspector General.

Confidential Toll Free Hotline:
1-800-521-1639 or
202-724-TIPS (8477).

Email hotline.oig@dc.gov



WE ARE WASHINGTON GOVERNMENT OF THE DISTRICT OF COLUMBIA
DC MURIEL BOWSER, MAYOR

Total Number of Household Members: _____ Household Total Annual Income \$ _____



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Step 4: Agree to terms

I hereby:

- Affirm that all information in this application is true and complete to the best of my knowledge.
- Understand that I can be penalized by fine and/or imprisonment for making false statements.
- Understand that my signature on this application grants DOEE permission to contact any parties necessary to verify the information that I have provided.
- Authorize DC Water to release my account number, account information, and arrearage information to DOEE in order to assess the effectiveness of services provided to consumers by DOEE.
- Understand that I am obligated to pay my utility bills regardless of approval or disapproval of this application.
- Grant DOEE permission to provide information in my file to other District agencies and organizations from whom I may seek assistance, and for purposes of verification, research, evaluation, and analysis.
- Grant DOEE permission to provide me with information about other programs for which I may also be eligible.

Primary Applicant Signature: _____

Date: _____

Step 5: Submit your application

Send this application along with copies of the following documents:

- Household's most recent DC Water bill;
- Applicant's photo identification;
- Proof of property ownership or lease agreement indicating responsibility for water/sewer charges if the DC Water account is not under the name of a household member; and
- Proof of income.

Submission Options

By Email:

criac.residential@dc.gov
Subject line: Resident Application

By Online Form

doee.dc.gov/service/criac

By Mail

DOEE, Attn: Affordability & Efficiency Division
CRIAC Residential Relief Program
1200 First Street, NE, 5th Floor, Washington, DC 20002

Step 6: DOEE reviews your application

DOEE will review your application and approve or deny your application within 30 business days of the date on which you apply.

If approved: You will receive an email or letter with the details of your approval.

If denied: You will receive an email or letter explaining why your request was denied.

If you disagree with DOEE's decision, you may appeal the decision to the Director of DOEE.

Frequently Asked Questions

Who can I contact if I have additional questions about the program or eligibility requirements?

Please call 311 or email criac.residential@dc.gov.

How often can I receive assistance?

District residents may apply for assistance once per fiscal year.