CLEAN RIVERS IMPERVIOUS AREA CHARGE (CRIAC) RESIDENTIAL RELIEF PROGRAM APPLICATION

Use this form to apply for financial relief on your household’s DC Water bill.

Background
Over the past 10 years, the Clean Rivers Impervious Area Charge (CRIAC) has increased to help pay for a $2.7 billion project to significantly reduce the discharge of raw sewage and stormwater runoff into the Anacostia and Potomac Rivers and Rock Creek. The District and DC Water recognizes these increases have imposed a burden on many households. The CRIAC Residential Relief Program provides financial relief to eligible renters and homeowners, significantly reducing their CRIAC costs.

Step 1. Determine if your household is eligible for relief
To qualify:
1. You must be responsible for paying your DC Water bill. If the DC Water bill is not listed with a household member’s name, you must include proof of property ownership or a lease agreement indicating proof of responsibility for water charges.
2. Your total household income must be below 100% Area Median Income.
   For more information on income guidelines and relief levels visit: doee.dc.gov/service/criac

Applicant First Name                                                   Applicant Last Name
Street Address                                                                                                                                                                ZIP
Home Phone                                         Cell Phone                                        Other Phone
Email Address                                                                                           Primary Applicant Income

Primary Household Language:
[ ] English       [ ] Amharic          [ ] Chinese           [ ] French          [ ] Spanish          [ ] Vietnamese         [ ] Korean         [ ] Other

Step 2: Tell us about yourself
Applicant is the property: [ ] Homeowner       [ ] Renter

Applicant First Name                                   Applicant Last Name
Street Address                                                                                         Washington, DC
ZIP
Home Phone                                         Cell Phone                                        Other Phone
Email Address                                                                                           Primary Applicant Income

Step 3: Tell us about your household

Primary Household Language:
[ ] English       [ ] Amharic          [ ] Chinese           [ ] French          [ ] Spanish          [ ] Vietnamese         [ ] Korean         [ ] Other

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<th>HOUSEHOLD MEMBER NAME</th>
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Total Number of Household Members:           Household Total Annual Income $
Step 4: Agree to terms

I hereby:

- Affirm that all information in this application is true and complete to the best of my knowledge.
- Understand that I can be penalized by fine and/or imprisonment for making false statements.
- Understand that my signature on this application grants DOEE permission to contact any parties necessary to verify the information that I have provided.
- Authorize DC Water to release my account number, account information, and arrearage information to DOEE in order to assess the effectiveness of services provided to consumers by DOEE.
- Understand that I am obligated to pay my utility bills regardless of approval or disapproval of this application.
- Grant DOEE permission to provide information in my file to other District agencies and organizations from whom I may seek assistance, and for purposes of verification, research, evaluation, and analysis.
- Grant DOEE permission to provide me with information about other programs for which I may also be eligible.

Primary Applicant Signature:                                                                          Date:

Step 5: Submit your application

Send this application along with copies of the following documents:

- Household’s most recent DC Water bill;
- Applicant’s photo identification;
- Proof of property ownership or lease agreement indicating responsibility for water/sewer charges if the DC Water account is not under the name of a household member; and
- Proof of income.

Submission Options

By Email: criac.residential@dc.gov
Subject line: Resident Application

By Online Form doee.dc.gov/service/criac

By Mail
DOEE, Attn: Affordability & Efficiency Division
CRIAC Residential Relief Program
1200 First Street, NE, 5th Floor, Washington, DC 20002

Step 6: DOEE reviews your application

DOEE will review your application and approve or deny your application within 30 business days of the date on which you apply.

If approved: You will receive an email or letter with the details of your approval.

If denied: You will receive an email or letter explaining why your request was denied.

If you disagree with DOEE’s decision, you may appeal the decision to the Director of DOEE.

Frequently Asked Questions

Who can I contact if I have additional questions about the program or eligibility requirements? Please call 311 or email criac.residential@dc.gov.

How often can I receive assistance? District residents may apply for assistance once per fiscal year.