The CRIAC Program provides a range of services to those in need, including assistance with utility bills, job training, and more. The program is funded by the District of Columbia and the federal government.

**Level 1: Application Requirements**

**Foreign language:**

- English
- Spanish
- Arabic
- Chinese

**Application Deadline:**

- DC residents

**Utility Assistance:**

- DC residents

**Level 2: Eligibility Criteria**

- DC residents

**Level 3: Additional Requirements**

- DC residents

**Contact Information:**

- Hotline: 1-800-521-1639 or 202-724-TIPS (8477)
- Email: hotline.oig@dc.gov

**Department of Energy & Environment**

**Government of the District of Columbia**

**Mayor Muriel Bowser**
**CRIAC (Residential)**

**CRS 4: Qualifications & Requirements**

How to Apply:

- You must be a resident of DC that has been impacted by COVID-19
- You must provide documentation of income or poverty level
- You must be a current or former utility customer of DC Power
- You must be a current or former customer of a participating utility
- You must be a current or former customer of a participating landlord
- You must be a current or former customer of a participating service provider

**CRS 5: Assistance with Bills**

- You must be a resident of DC that has been impacted by COVID-19
- You must provide documentation of income or poverty level
- You must be a current or former utility customer of DC Power
- You must be a current or former customer of a participating utility
- You must be a current or former customer of a participating landlord
- You must be a current or former customer of a participating service provider

**CRS 6: DOEE Assistance**

DOEE services are available to DC residents that have been impacted by COVID-19. Please contact us at 311 or criac.residential@dc.gov.

**CRS 7: General Information**

For general information about CRIAC, contact criac.residential@dc.gov.