



CLEAN RIVERS IMPERVIOUS AREA CHARGE (CRIAC) RESIDENTIAL RELIEF PROGRAM

The Clean Rivers Impervious Area Charge (CRIAC) Residential Relief Program provides relief for income-eligible DC Water customers.

The CRIAC Residential Relief Program consists of three levels of relief:

CAP 1 Provides a discount on the first 400 cubic feet (3,000 gallons) of water, sewer, PILOT, and ROW services used each month. Eligible households will receive a 75% reduction in the monthly CRIAC fee and a Water Service Replacement Fee waiver. The monthly discount is approximately \$77 a month.

CAP 2 Provides a discount on the first 300 cubic feet (2,250 gallons) of water and sewer services used each month (with the exception of PILOT and ROW fees) and a 50% reduction in the monthly CRIAC fee. The monthly discount is approximately \$50 a month.

CAP 3 Provides a discount of 75% off of the monthly CRIAC. The monthly discount is approximately \$15 a month.

Income Guidelines for FY22

Below are the dollar figures for the CRIAC Residential Relief program's income limits by household size:

Water Bill Relief Income Limits (October 2021- September 2022)			
HOUSEHOLD SIZE	CAP 1	CAP 2	CAP 3
1	\$42,920	\$72,250	\$90,300
2	\$56,126	\$82,600	\$103,200
3	\$69,332	\$92,900	\$116,100
4	\$82,538	\$103,200	\$129,000
5	\$95,744	\$113,550	\$139,300
6	\$108,950	\$123,850	\$146,600
7	\$111,426	\$134,200	\$160,000
8	\$113,902	\$144,500	\$170,300

How do I apply for the CRIAC Residential Relief Program?

- Apply online at doee.dc.gov/service/wateraffordability
- Email your application and documentation to waterassistance@dc.gov
- Mail your application to DOEE, Attn: CRIAC Residential Relief, 1200 First Street NE, 5th Floor, Washington DC 20002.

What documents do I need to apply?

- Photo identification for the applicant;
- Social Security Card(s) for the resident and everyone else in the household;
- Proof of income for the resident and everyone else in the household who receives income
- Your most recent DC Water bill.*
**If the DC Water bill is not in a household member's name, you must include proof of property ownership or a lease agreement indicating proof of responsibility for water charges.*

How often can I receive assistance? Once per fiscal year

Who do I contact if I have questions? Call (202) 350-9649 or email waterassistance@dc.gov



LOW INCOME HOUSEHOLD WATER ASSISTANCE PROGRAM (LIHWAP)

The Low-Income Household Water Assistance Program helps income-eligible District of Columbia residents pay their water bills to further reduce water burden in households that spend a high proportion of their total household income on water and sewer services.

Eligible Households may receive:

- Assistance between \$250 and \$5,000 as a one-time water assistance benefit
- An emergency benefit* towards outstanding balances acquired after a regular LIHWAP benefit has been applied
**This benefit is equal to the past due amount on the DC Water bill at the time the application was approved*

Income Guidelines for FY22

Below are the dollar figures for the LIHWAP's income limits by household size:

HOUSEHOLD SIZE	MAXIMUM ANNUAL INCOME
1	\$42,920
2	\$56,126
3	\$69,332
4	\$82,538
5	\$95,744
6	\$108,950
7	\$111,426
8	\$113,902

How do I apply for the Low-Income Household Water Assistance Program?

- Apply online at doee.dc.gov/service/wateraffordability
- Email your application and documentation to waterassistance@dc.gov
- Mail your application to DOEE,
Attn: LIHWAP Water Assistance, UAA
1200 First Street NE, 5th Floor, Washington DC 20002.

What documents do I need to apply?

- Photo identification for the applicant;
- Social Security Card(s) for the resident and everyone else in the household;
- Proof of income for the resident and everyone else in the household who receives income; and
- Your most recent DC Water bill.*
**If the DC Water bill is not in a household member's name, you must include proof of property ownership or a lease agreement indicating proof of responsibility for water charges.*

How often can I receive assistance? Once per fiscal year

Who do I contact if I have questions? Call (202) 350-9649 or email waterassistance@dc.gov