



CLEAN RIVERS IMPERVIOUS AREA CHARGE (CRIAC) RESIDENTIAL RELIEF PROGRAM

The Clean Rivers Impervious Area Charge (CRIAC) Residential Relief Program provides relief for income-eligible DC Water customers.

The CRIAC Residential Relief Program consists of three levels of relief:

CAP (Customer Assistance Program) provides eligible DC Water customers a discount on the first 400 cubic feet (3,000 gallons) of water and sewer services used each month. The annual discount is approximately \$760. Eligible households will receive an additional fifty percent (50%) reduction in the monthly CRIAC and a Water Service Replacement Fee waiver.

CAP 2 (Customer Assistance Program II) provides eligible DC Water customers a discount on the first 300 cubic feet (2,250 gallons) of water and sewer services used each month (with the exception of PILOT and ROW fees) and 50% reduction in the monthly CRIAC. The annual discount is approximately \$520.

CAP 3 (Customer Assistance Program III) provides eligible DC Water customers with a discount of 75% off of the monthly CRIAC. The average annual discount is approximately \$210.

Income Guidelines

Below are the dollar figures for each program's income limits by household size:

Household Income Limits for Expansion of the Customer Assistance Program (CAP)			
Size	CAP	CAP 2	CAP 3
	60% of SMI	80% of AMI	100% AMI
1	\$30,918	\$65,650	\$82,050
2	\$40,431	\$75,000	\$93,750
3	\$49,944	\$84,400	\$105,500
4	\$59,457	\$93,750	\$117,200
5	\$68,970	\$101,250	\$117,200*
6	\$78,483	\$108,750	\$117,200*
7	\$80,267	\$116,250	\$117,200*
8	\$82,051	\$117,200*	\$117,200*

*Figures are capped based on language from the Budget Support Act.

How do I apply for the CRIAC Residential Relief Program?

- Apply online at doee.dc.gov/service/criac
- Email your application and documentation to criac.residential@dc.gov
- Mail your application to DOEE, Attn: CRIAC Residential Relief Program, 1200 First Street NE, 5th Floor, Washington DC 20002.

What documents do I need to apply?

- A copy of the photo identification for the applicant;
- The most recent tax return for each member of the household; and
- Your most recent DC Water bill.*

*If the DC Water bill is not listed with a household member's name, you must include proof of property ownership or a lease agreement indicating proof of responsibility for water charges.

How often can I receive assistance? Once per fiscal year.

Who do I contact if I have questions? Call 311 or email criac.residential@dc.gov.

What should I do if I disagree with my CRIAC relief amount?

You may appeal the decision by contacting the Director of DOEE.