

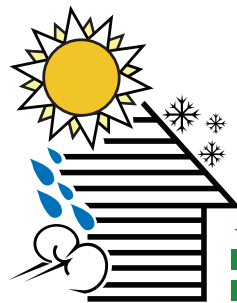
# WEATHERIZATION & WINTERIZATION

Make your home more energy efficient through the District's Weatherization Assistance Program (WAP)! WAP helps you conserve energy and save money! **Applying is easy.**

1. Visit [doee.dc.gov/liheap](https://doee.dc.gov/liheap) and apply online for the Low-Income Home Energy Assistance Program (LIHEAP) or call 311 to schedule an in-person appointment. Video Relay Services (VRS) users must call (202) 727-1000.
2. Bring the following documents to the assigned location on the date of your appointment:
  - a. Social Security cards for everyone in your household;
  - b. Recent copies of your utility bills;
  - c. A recent paystub or other proof of income for all household members; and
  - d. A valid government-issued photo ID for the applicant.
3. If approved for LIHEAP, complete and submit the Weatherization Assistance Program application at the designated Energy Center based on your Ward. DOEE will contact you to schedule an energy assessment of your home.

Remember to have a copy of your utility bill available and make all areas and rooms in the home accessible to the energy auditor.

For more information visit, [doee.dc.gov/energyassistance](https://doee.dc.gov/energyassistance).



★ ★ ★ DEPARTMENT  
OF ENERGY &  
ENVIRONMENT

# WEATHERIZATION ASSISTANCE PROGRAM FAQ

## **Does WAP replace windows and doors?**

Sometimes. The measures that will be installed in your home are determined by a DOEE Energy Auditor. Window or door replacement is not guaranteed. Often, the recommended measure(s) will include adequately caulking and sealing the existing windows and doors.

## **How will I know if I am selected for the WAP?**

Applications for the program are processed on a first come, first served basis. Each applicant is added to a waiting list. Once the vetting process is complete, you will be notified about whether or not you have been approved to participate in the program.

## **How many inspections will occur in my home?**

You may have up to six inspections to ensure satisfactory completion of your weatherization project. First, a DOEE Energy Auditor will conduct an initial energy audit and then submit the work order to a program administrator. The program administrator may conduct a site visit to determine the best subcontractor(s) to perform the work as outlined in the energy audit report. After the work has begun, a DOEE Quality Control Inspector may inspect the progress of the work. Once the work is completed, the program administrator will inspect the work performed. DOEE's Quality Control Inspector then performs a final Inspection to ensure work was installed according to program's requirements and guidelines. In some cases, a re-inspection may be necessary for failed jobs. Finally, in some cases, the United States Department of Energy or the United States Department of Health and Human Services may inspect the completed work.

## **Does WAP replace roofs or address plumbing issues?**

WAP does not replace or repair roofs or address plumbing issues. If DOEE determines your roof is leaking or there are plumbing issues in your home during the energy audit or before work commences, your case will be deferred until the roof has been repaired or replaced and the plumbing issues are resolved.

## **What will WAP replace or repair?**

The energy audit report, which is completed by a DOEE Energy Auditor, will determine whether replacement or repairs are necessary. Typical weatherization measures may include insulation, duct sealing, heating and cooling systems repairs or replacement, air infiltration mitigation, and reducing electric consumption through measures like energy efficient lighting or appliances.

## **What if I refuse a measure offered?**

If you refuse any measure(s), you will not receive any additional measures or services from WAP.

## **How often can I receive assistance from WAP?**

WAP is a one-time benefit at each address. However, you may apply for the Emergency Mechanical System program as long as funding is available. To apply for the Emergency Mechanical System Program, you must have a subcontractor's estimate or red tag from Washington Gas stating that the heating, centralized cooling system, or hot water tank is inoperable. You must also be approved for LIHEAP.