



CLEAN RIVERS IMPERVIOUS AREA CHARGE (CRIAC)
RESIDENTIAL RELIEF PROGRAM

The Clean Rivers Impervious Area Charge (CRIAC) Residential Relief Program provides relief for income-eligible DC Water customers.

The CRIAC Residential Relief Program consists of three levels of relief:

CAP 1 Discounts the first 400 cubic feet (3,000 gallons) of water, sewer, PILOT, and ROW services used each month. Eligible households will receive a 75% reduction in the monthly CRIAC fee and a Water Service Replacement Fee waiver. The monthly discount is approximately \$85 a month.

CAP 2 Provides a discount on the first 300 cubic feet (2,250 gallons) of water and sewer services used each month (except for PILOT and ROW fees) and a 50% reduction in the monthly CRIAC fee. The monthly discount is approximately \$56 a month.

CAP 3 Provides a discount of 75% off of the monthly CRIAC. The monthly discount is approximately \$14 a month.

Income Guidelines for FY24

Below are the dollar figures for the CRIAC Residential Relief program’s income limits by household size:

Water Bill Relief Income Limits (October 2023 - September 2024)			
household size	CAP 1	CAP 2	CAP 3
1	\$84,400	\$79,700	\$99,600
2	\$96, 450	\$91,100	\$113,800
3	\$108, 500	\$102,500	\$128,100
4	\$120,550	\$113,850	\$142,300
5	\$130,200	\$125,250	\$153,700
6	\$139,850	\$136,650	\$165,100
7	\$149,500	\$148,050	\$176,500
8	\$159,150	\$159,400	\$187,800

How do I apply for the CRIAC Residential Relief Program?

- Apply online at doee.dc.gov/service/wateraffordability
- Email your application and documentation to waterassistance@dc.gov
- Mail your application to DOEE,
Attn: CRIAC Residential Relief,
1200 First Street NE, 5th Floor, Washington DC 20002.

What documents do I need to apply?

- Photo identification for the applicant;
- Social Security Card(s) for the resident and everyone else in the household;
- Proof of income for the resident and everyone else in the household who receives income
- Your most recent DC Water bill.*

**If the DC Water bill is not in a household member's name, you must include proof of property ownership or a lease agreement indicating proof of responsibility for water charges.*

How often can I receive assistance?

Once per fiscal year

Does utility assistance pay my entire bill each month?

No, the utility assistance program Clean Rivers Impervious Area Charge Program is designed to help with your monthly water usage fees. It is not intended to pay the entire cost of your bill. If you are applying for help, you should continue to pay your bill. If your household is determined eligible, discounts are applied directly to your water bill.

Who do I contact if I have questions?

Call (202) 350-9649 or email waterassistance@dc.gov

Does the bill have to be listed in my name?

You must show that you are responsible for your DC Water bill by providing a current bill or a copy of a lease agreement stating responsibility for the water bill.

DOEE is no longer administering direct benefits to CAP/CRIAC enrollees. However, once they become enrolled in CAP their information is sent to DC Water for possible direct bill assistance towards any outstanding balances through their RAP program.