

GOVERNMENT OF THE DISTRICT OF COLUMBIA
Department of Energy and Environment

Questions and Answers for April 2024 CRIAC Relief Information Session

- Q1.** What is the best time of year to submit my [CRIAC Residential](#) application for review?
A1. Our fiscal year begins October 1st each year. Residents can begin to mail in applications starting September 1st.
- Q2.** Can you share where additional facts can be found?
A2. Additional information about DOEE's CRIAC Relief Programs is available on DOEE's webpage: doee.dc.gov/service/criacrelief.
- Q3.** I'm curious about the water mitigation measures for nonprofits - how is this determined, and can we apply first before determining this?
A3. Each nonprofit participant must complete a stormwater mitigation project to help reduce the harmful effects of stormwater runoff by installing green infrastructure on their property or through an eligible alternative mitigation option. DOEE is happy to provide additional information about the stormwater mitigation options available. Questions about the [CRIAC Nonprofit Relief Program](#) can be directed to criac.nonprofit@dc.gov.
- Q4.** Is there a problem if consumers submit both a LIHEAP and CRIAC application?
A4. There is no problem with submitting both applications at once. If the LIHEAP application is processed before the applicant's CRIAC application is approved, the CRIAC application will be voided and their CRIAC credit will be applied. If the CRIAC application is approved before applicant's LIHEAP application is approved, the CAP discount will still be applied.
- Q5.** How do we obtain a previously filed FP-161 Exempt Property Use Report?
A5. The FP-161 Exempt Property Use Report is a requirement for the Nonprofit Relief Program application. Applicants may obtain a previously filed FP-161 Exempt Property Use Report directly from the Office of Tax and Revenue's (OTR) [MyTax DC Portal](#).

Instructions for Retrieving a Saved or Previously Filed Submission (Login Not Required)

1. From the MyTaxDC homepage (mytax.dc.gov), go to the "Submission" section (third row, third column), and click on "Retrieve a Saved Submission or Previously Filed Return."
2. Enter the email address used to file the submission and the confirmation code given when the submission was filed. An email with a confirmation number is sent from [<DoNotReply_MyTax@dc.gov>](mailto:DoNotReply_MyTax@dc.gov) when the FP-161 Exempt Property Use Report is submitted through the MyTax DC Portal.
3. On the next page you will be able to see and print your submission.

Please visit doee.dc.gov/service/criacrelief for more information about DOEE's CRIAC Relief Programs. The CRIAC Residential Relief Program is managed by the Utility Affordability Division in DOEE's Utility Affordability Administration. Questions about the CRIAC Residential Relief Program may be directed to waterassistance@dc.gov.

The CRIAC Nonprofit Relief Program is managed by the Green Infrastructure Incentives and Assessment Branch in DOEE's Regulatory Review Division. Questions about the CRIAC Nonprofit Relief Program may be directed to criac.nonprofit@dc.gov.